

Terms & Conditions

Inclusions:

1. Tentage accommodation on twin sharing basis.
2. Food & Beverages (excluding hard drinks)
3. River rafting, professional guides and equipments.
4. Professional guidance for each Adventure Activities.

Exclusions:

1. Travel Insurance.
2. Any supplements
3. Govt. Service tax @ 2.575%
4. Transportation (if travelling by own vehicle and seeking transportation between rafting trips: Rs. 150 per head per trip. Same for adult and children)

For Reservation:

Reservations are made on 100% advance basis. Just drop in a mail at rafting@raftingnganges.com for your confirmation and we will send you the transfer details and once the funds get transferred, we will revert you with the voucher of reservation for your trip.

Changing/Cancelling a reservation:

1. If a booking is cancelled before 45 days of arrival, there will be 10% cancellation charge.
2. If a booking is cancelled before 16 days and within 44 days of arrival, there will be a 30% cancellation charge.
3. If a booking is cancelled before 15 days and within 06 days of arrival there will be a 50% cancellation charge.
4. If a booking is cancelled within 05 days of arrival there will be 100% cancellation charge.

Any policies dictated by the company will always supersede those stated here. Cancellation has to be made through corresponding email ID; otherwise no cancellation will be entertained. Cancellation will not be accepted over Phone.

For any further clarification kindly contact us at rafting@raftingnganges.com